



J.E. Judd & Associates Inc.

PROTECTIVE SERVICES (Campus Security Officer Training):

Cost: \$1,600.00

Online subjects

Conflict Management For Protective Services / Needs and Issues - Conflict within the workplace creates a nonproductive environment. This may be a result of conflict between peers, supervisors or both. The course is designed to provide candidates with the necessary tools to both recognize the warning signs and deal with conflict including tactical communication skills.

Special Constables and Security also require an understanding of communicable diseases and how they are transmitted and safely handled, dealing with emotionally disturbed persons and the overall roll and responsibilities of Special Constable Status. Voice radio communications will also be covered.

Communications For Protective Services – This course provides an introduction to applied communication with particular emphasis on the development of speaking, listening, reading, writing, researching and thinking skills. Students will write notebook entries and reports following guidelines used by Law Enforcement . They will complete exercises that familiarize them with professional communication practices including report writing. The students will develop and enhance their reading and listening skills and acquire effective presentation skills including those needed in courtroom situations.

Criminal and Civil Law For Protective Services – This course will enable the candidate to analyse the elements of an offence, classify offences and to identify possible defences in criminal cases. This course will also enable the student to analyse the rights and obligations of citizens involving areas of civil law. The candidate will recognize the responsibilities and limitations of citizens and police officers in light of the Charter of Rights and Freedoms.

Crime Scene Management & C.D.S.A. Law - In this course students will interpret and apply the Control Drugs and Substances Act, its relation to the Criminal Code and the identification and preservation of the most common illegal drugs.

This course will also enable the students to learn the rules of evidence and develop the ability to apply the rules in the preservation of a crime scene and the collection, preservation and presentation of evidence in a court of law.

Issues in Diversity For Protective Services – In this course candidates will critically identify and examine issues in diversity. Specifically, candidates will focus on topics pertaining to inequality in various social settings, including but no limited to: race, gender, ethnicity, class and sexual orientation. Incorporating social/legal explanations of diversity, candidates will develop a clear understanding of the impacted groups and possible strategies of community empowerment.

Provincial Offences For Protective Services - Candidates will interpret and apply provincial statutes. Topics studied will include arrest, search and seizure authorities, common offences and the involvement of non-police agencies. Statutes examined will be: Provincial Offences Act, Mental Health Act, Tenant Protection Act, Trespass to Property Act, Liquor License Act, Child and Family Services Act, Coroners Act, Family Law Act, the Blind Persons Act , Police Services Act and excerpts from the Highway Traffic Act .

Police Powers For Protective Services – Review Civilian and police arrest and release authorities as well as the requirement for search and seizure with and without warrant. Use of force theory, law and other legal issues related to use of force will be analyzed. Theory related to officer safety will be stressed.

Onsite subjects

Bomb Threats – In this course candidates will study the methods of bomb threat management. Candidates will understand how to react to these threats. Candidates will focus on personal and public safety.

Interviewing For Protective Services - This course is designed for investigators to use a systematic and scientific methodology that enables them to detect deception. They will use this approach to detect deception from the verbal statements and the physical behavior of victims, witnesses, and suspects. This will maximize the quantity and quality of information obtained from these persons, and significantly enhance the interview. This course will also focus on documents and techniques to track, interpret, analyze and utilize in the entire interview process

Customer Service For Protective Services - This course focuses on strengthening service skills and working within a team to consistently provide professional client services and enhance their reading and listening skills and acquire effective presentation skills including those needed in courtroom situations.

Court And Cross Examination Skills – Candidates will understand their professional duties will require their attendance and testimony in courts, tribunals, hearings and other forums within our judicial system. This course will prepare candidates to prepare for this inevitability.